

Report of the Cabinet Member for Care, Health and Ageing Wellbeing

Adult Services Scrutiny Performance Panel – 19th February 2019

ADULT SERVICES PERFORMANCE FRAMEWORK

Purpose	 The purpose of this report is to present the Adult Services Performance Framework.
Content	 The Performance Framework is designed to monitor performance across Adult Services. Members will note that there are two reports attached. The first is a summary report with headline indicators which demonstrate the general health of the Adult Services overall system. The second is the more detailed report with a summary at the beginning. Monitoring performance in this way is still very much work in progress and there are several areas for future development towards the end of the report. The report demonstrates the areas of business that are performing well and less well, and is designed to be an operational tool to help continually improve service quality and delivery. Similarly to the Performance Framework that Child and Family has developed over the years, it is anticipated that the Framework will be an evolving document.
Councillors are being asked to	Consider the Report
Lead	Mark Child, Cabinet Member – Care, Health and Ageing
Councillor(s)	Well
Lead Officer(s)	Deb Reed, Interim Head of Adult Services
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